



Strategic Plan

FY23

CREOKS Health Services promotes and improves the lives of the individuals and families we serve through our commitment to provide comprehensive health, wellness and social services.

- CREOKS will continue to improve communication and trainings for all staff
- CREOKS will improve outcome reports and statistics in GoHealth Solutions
- CREOKS will implement trainings/workshops for all staff related to cultural competence, communication skills, and team building
- CREOKS will increase fundraising efforts and increase publicity in media
- CREOKS will continue to improve PTO packages for staff
- CREOKS will improve new employee on-boarding process
- CREOKS will continue to implement strategies to improve staff morale and retention
- CREOKS will open a psychiatric urgent care and crisis center in Wagoner
- CREOKS will continue to remodel, improve/expand office space in Tahlequah, West Tulsa, Wagoner, Sapulpa, and Okemah
- CREOKS will expand MAT programs by Telemed to more locations
- CREOKS will develop the capacity to provide primary care needs throughout the catchment area to include screenings and vaccinations
- CREOKS will implement IPS/supported employment to be offered in all 7 counties
- CREOKS will expand Infant, children, and school based Mental Health Services to every clinic
- CREOKS will expand services in Arkansas, Missouri and Texas
- CREOKS will expand primary care and pharmacy services throughout agency
- CREOKS will develop CEU training registration and payment system/training portal
- CREOKS will expand and increase mental health services for adults and seniors
- CREOKS will look at ways to increase transportation for clients
- CREOKS will complete HR Database with capacity to sell
- CREOKS will complete Synergy with the capacity to sell
- CREOKS will expand opportunities to sell GoHealth Solutions and IT services
- CREOKS will open dental office for services
- CREOKS will remodel Spring Creek to add a substance abuse residential unit and explore options of adding a children's crisis/urgent care unit
- CREOKS will begin providing housing options
- CREOKS will expand volunteer program
- CREOKS will expand food and clothing pantries
- CREOKS will continue to explore opportunities for diversification of funding services such as home health, physical/occupation therapy, dental, pharmacy and vision
- CREOKS will continue to seek additional funding/revenue sources through private insurance, Medicare, and self-pay systems
- CREOKS will continue to provide recovery oriented, culturally competent, trauma informed and co-occurring capable services

Administration

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CREOKS Health Services, a non-profit 501(c)3, is certified by the Oklahoma Department of Mental Health and Substance Abuse Services and is accredited by CARF International.