

CREOKS Health Services promotes and improves the lives of the individuals and families we serve through our commitment to provide comprehensive health, wellness and social services.

## Strategic Plan FY21

- CREOKS will continue to improve communication and trainings for all staff
- CREOKS will improve outcome reports and statistics in GoHealth Solutions
- CREOKS will implement trainings/workshops for all staff related to cultural competence, communication skills, and team building
- CREOKS will increase fundraising efforts
- CREOKS will continue to improve PTO packages for staff
- CREOKS will improve new employee on-boarding process
- CREOKKS will continue to implement strategies to improve staff morale and retention
- CREOKS will open a psychiatric urgent care in Tahlequah
- CREOKS will continue to remodel, improve/expand office space in Oklahoma
- CREOKS will continue to promote new services and programs
- CREOKKS will implement MAT programs by Telemed for rural offices
- CREOKS will develop the compacity to provide primary care needs throughout the catchment area to include screenings and vaccinations
- CREOKS will implement supported employment to be offered in all 7 CCBHC clinics
- CREOKS will establish relationships with DOC to work with people scheduled for release with behavioral health needs
- CREOKS will purchase more electronic devices for consumers and families to utilize for telehealth therapeutic purposes
- CEOKS will expand Infant Mental Health Services to every clinic
- CREOKS will expand services in Arkansas, Missouri and Texas
- CREOKS will expand primary care and pharmacy services throughout agency
- CREOKS will develop CEU training registration and payment system
- CREOKS will expand and increase mental health services for seniors
- CREOKS will look at ways to increase transportation for clients
- CREOKS will continue to explore opportunities for diversification of funding services such as home health, physical/occupation therapy, dental, pharmacy and vision
- CREOKS will continue to seek additional funding/revenue sources through private insurance, Medicare and self-pay systems
- CREOKS will continue to provide recovery oriented, culturally competent, trauma informed and co-occurring capable services

## Administration

## Physical Address

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CREOKS Health Services, a non-profit 501(c)3, is certified by the Oklahoma Department of Mental Health and Substance Abuse Services and is accredited by CARF International.